

Log into your vision plan account



Your DeltaVision plan is managed by VSP[®] Vision Care. Access your benefits and see your digital ID card through vsp.com. Here's how to log in.

If you have an existing vsp.com account:

If you already have a VSP account, you can use it to access your new DeltaVision benefits.

1. Visit vsp.com and choose **Log In**.
2. Enter your username and password and click **Log in**.

Once you've logged in, click **Benefits**. Then click **View Benefits** to see your DeltaVision plan details.

Note:

If your username and password don't work, click **Forgot username or password** and enter the 10-digit member ID from the DeltaVision welcome letter you received. You can also find the member ID on your Delta Dental online account under the DeltaVision plan details. You may need to go to the email account you previously provided to VSP to verify and reset your account.

Forgot username or password?

Please enter the last 4 digits of the primary member's social security number OR member ID number. If your employer, health plan, or VSP Individual Vision Plan has provided you an identification number, please use this as your member ID number. (If letters are in the ID number, please be sure to capitalize the letters. EX: NCC)

Primary Member Information

Member First Name Member Last Name DOB

Last 4 of SSN OR Member ID

Need assistance?

Contact VSP Customer Service at **800-877-7195**
Monday - Saturday, 6 am - 5 pm Pacific time.



Creating a new account

If you don't have an online account with VSP:

1. Go to **vsp.com** and choose **Create an Account**.
2. Enter your 10-digit DeltaVision member ID in the second field. This number is located on the DeltaVision welcome letter you received or on your Delta Dental online account under the DeltaVision plan details.

Note:

Do not enter the last four digits of your Social Security number. If you don't have your DeltaVision Member ID number, please call VSP customer service at **800-877-7195**. Give them your name, address and date of birth, and they will provide it.

If you see an alert that an account already exists for you, follow the previous instructions.

3. Enter your name, date of birth and email address.
4. Enter a username and password.
5. Click the **Create an Account** button.

Create An Account

Why create a VSP account?
Create an account for instant access to your personal benefit information. Check out your coverage, find an eye doctor, see past visits, manage your account, and more.

To create a vsp.com account, you must be the primary VSP subscriber that is eligible for benefits. Once the account is created, you have access to coverage details for you and your dependents. If your covered dependents wish to access their benefit information online, you will need to provide them with your username and password. If you are in open enrollment, recently changed employers, or signed up for a VSP Individual Plan, your account may not be accessible until you are eligible for benefits.

SSN or Member ID

Last 4 of SSN OR Member ID

Please enter the last 4 digits of the primary member's social security number (or your member ID number. If your employer, health plan, or VSP Individual Plan has provided you an identification number, please use this as your member ID number. (If letters are in the ID number, please be sure to capitalize the letters. Ex. NCC)

Primary Member Information

First Name, Last Name, Date of Birth, Email, Confirm Email, Mobile Phone (optional)

Preferred Language

Username and Password

Username, Password, Confirm Password

Your password must be at least 8 characters long and include at least 3 of the 4 elements:

- An uppercase letter
- A lowercase letter
- A number
- A special character

You cannot use your existing password, nor the previous ten passwords.
Passwords shouldn't contain your name or username
The word 'password' is not permitted
Security tip: for added protection, select no if the web browser asks to store your password.

Remember, you don't need an ID card to use your benefits. Simply tell your VSP network provider that you have DeltaVision through VSP. The staff will verify your account in VSP's system using your Member ID number or your name, date of birth and address.

Need assistance?

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Monday – Saturday, 6 am – 5 pm Pacific time.



In California, DeltaVision is underwritten by Delta Dental of California. In Alabama, Delaware, District of Columbia, Florida, Georgia, Louisiana, Maryland, Mississippi, Montana, Nevada, New York, Pennsylvania, Texas, Utah and West Virginia, DeltaVision is underwritten by Delta Dental Insurance Company. DeltaVision is administered by Vision Service Plan (VSP).

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